

# CAD Pro

powered by Incode™

ACCURATE INFORMATION THAT PUTS YOU IN COMMAND



# 9-1-1.

## What's your emergency?

Imagine an officer in the moment — collecting information, dispatching help, and making sure everyone is safe from the moment they answer to the point of resolution. While calm and collected, they're analytical and precise, always compassionate, and constantly thinking on their feet. Details need to be right to work toward a positive outcome. CAD Pro is the most efficient partner in collecting accurate information and sending help in record time.



# CAD Pro Keeps Agencies Informed Along the Way

CAD Pro continues to assist dispatchers and first responders even after assistance arrives on the scene. CAD Pro continues working to maintain the information flow throughout the entire incident to keep everyone informed, help officers form a tactical response, and assure a high level of safety from start to finish. These functions drive information and incident reporting as it unfolds:

**Single NCIC and LETS Searches:** The ability to search for warrant, driver's license, and vehicle registration information is already integrated into CAD Pro.

**Visual Safety Alerts:** Agencies can create warnings related to people, locations, and vehicles based on their needs and what officers need to know before arriving on scene.

**Resource Allocation:** CAD Pro gives dispatchers the ability to allocate the right amount of resources to each incident and support them with mission-critical information before, during, and after the call.

**Automatic Notifications:** Multiple users can simultaneously and seamlessly add data to keep dispatchers, supervisors, and responding units informed on a real-time basis.

**Messaging:** Internal notifications, Amber alerts, and other incident plans and details can be kept off the airways while keeping all critical personnel abreast of the latest details. This leaves normal lines of radio communication open for critical incoming calls.

**Call History:** Each action within an incident is logged and available to review and share so responding units or supervisors have the critical information they need to make informed decisions.



## Drawing Tools

Helps responding units visualize and avoid hazards, construction, etc. to shave response time

## Mapping

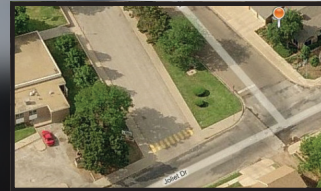
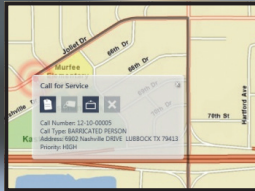
Allows dispatchers and responders live views of active calls and units for quick dispatch

## AVL (Automatic Vehicle Locator)

Tracks all available first responders live and suggests best unit to respond

## Call Sheet Design

Layout enables quick, intuitive data entry when seconds count

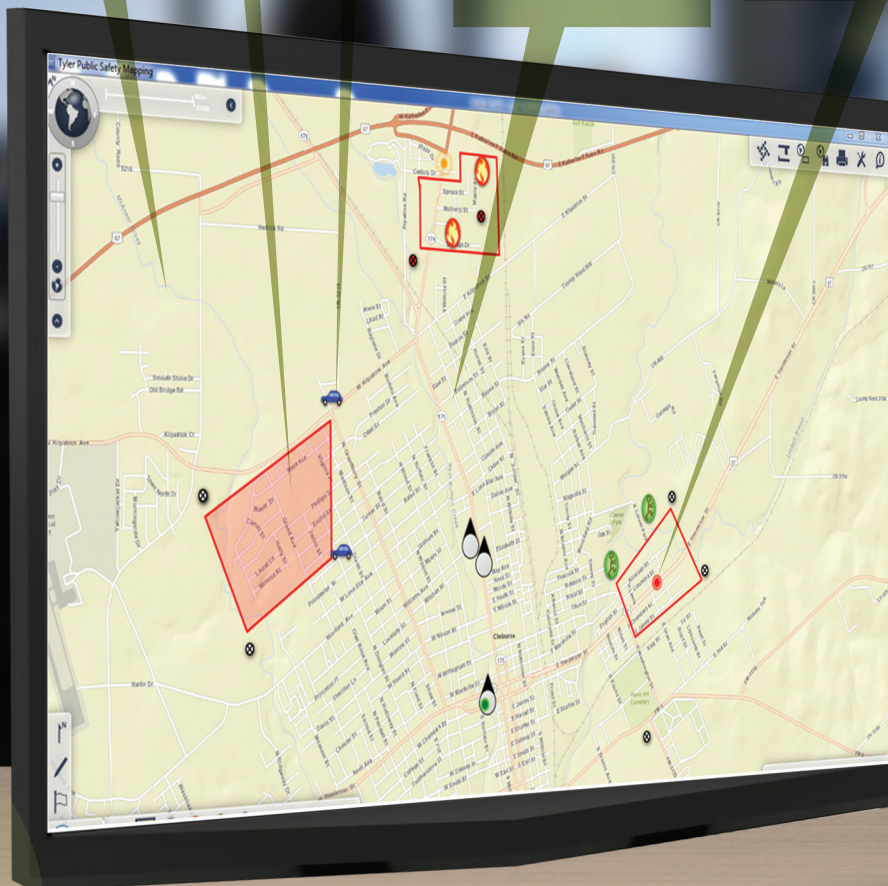


## Routing

For quicker response to obscure locations, routing directions can be displayed

## Street Views/Search

Keeps responders safe by positively identifying sites they are entering



Call Sheet T13-000083 LIFT ASSIST

Call Number	T13-000083	84	Date Rcvd	07/19/2013	Time	14:45:45
Call Location	10 Washington St					
Cross Streets			How Received	PLANNED		
Initial Caller Name	Jim Johnson		Caller Phone	8062234567		

Note (3) Caller (3) Alert (1) Veh (1) Subj (1) AssiGn

General Info	Entered By	McGonagill, Mick			Call Disposition
	Dispatched	14:49:54	Arrived	14:49:59	Cleared

Personnel	Radio Messages			
	Date	Time	Badge #	Officer
	07/19/2013	14:49:59		BOSTWICK, D
07/19/2013	14:49:57		BOSTWICK, D	
07/19/2013	14:49:54		BOSTWICK, D	

## Information Retrieval

Dispatchers can retrieve a caller's contact info from the central database without leaving the application

## Smart Dispatch Button

Intuitively moves dispatchers through the call sheet for rapid data entry

## Predictive Command Line

Helps dispatchers key data quicker by suggesting the next data field

## Pending Calls

Unit assignments are made quicker since pending calls are visible

## Assigned Units

Assigned units flow to the bottom and are filterable

The screenshot displays a dispatch software interface with a call details panel on the left and a main call list on the right. The call details panel includes fields for Call Type (LIFT ASSIST), Priority (3), and Call From Address (1260 28TH ST), along with an 'Update Dispatch' button. The main call list shows a table of active calls with columns for Call Location, Zone, Call Type, Priority, Recv, 1st AR, and Call Sheet #. A 'Smart Dispatch' button is highlighted on the left, and a 'Predictive Command Line' is shown at the top of the call list, suggesting the next data field to be entered.

Call Location	Zone	Call Type	Priority	Recv	1st AR	Call Sheet #
25110 11TH ST GULFPORT MS 39501		ACCIDENT	3	08:02		T13-000090
11298 LATIMER RD GULFPORT MS 39503		SUSPICIOUS	3	14:05		T13-000082
1260 28TH ST GULFPORT MISSISSIPPI		10-28	4	15:13		T13-000085
50TH STREET		TRAFFIC STOP	4	10:00		T13-000098
MM 24		TRAFFIC STOP	4	10:29		T13-000101
2010 Plugerville Place, Jackson, TX		JUVENILE COM	3	16:30		T13-000087
2100 Sweetzer Ave		ASSLT BAT	3	08:21		T13-000091
301 N. BROADWAY		MISCHIEF MAL	3	16:32		T13-000088
18266 TIFFANY RENEE DR. GULFPORT MS 39503		ACCIDENT	3	13:29	14:00	T13-000080
98 Test rd		10-28	4	10:23		T13-000063
MILE MARKER 124		TRAFFIC STOP	4	10:01		T13-000097
11803 MAGNOLIA CV HARRISON COUNTY MS 39503		CHEM SPILL	3	16:56		T13-000089
MM 25		TRAFFIC STOP	4	10:30		T13-000103
THIS IS DENISE'S LOCATION		TRAFFIC STOP	4	10:28		T13-000102
DENISE		TRAFFIC STOP	4	10:30		T13-000104
WSENFHB		TRAFFIC STOP	4	10:26		T13-000100

# Reporting and Planning That Gets Officers Back to What's Important

CAD Pro streamlines all the reporting so officers can get back to what's most important — keeping their jurisdiction safe. These are just a few of the reporting and planning features that get officers back on the road quicker:

- **Route and Vehicle History:** CAD Pro records and archives route and vehicle history for each incident.
- **Statistical Reporting:** Run statistical reports for specific areas using layers and colors.
- **Incident Tracking:** Track incident details to build all of your statistical reports.
- **Heat Mapping:** A concentration of types of incidents or crimes are displayed in color to help you visually decide where to allocate resources.



# Partnerships That Protect

Agencies combine their personal efforts and strengths to affect lives every day. In the same way, while CAD Pro is proven effective on its own, this solution really shines when paired with other Public Safety Pro applications, such as Law Enforcement Mobile Pro, Law Enforcement Field Mobile Pro, and Records Pro.

Whether in the office or in the field, these partnerships pay dividends when it comes to protecting an agency's constituents.



## Tyler is Ready to Serve Any Agency

With more than 30 years of service to the public sector, we know what it takes to make your law enforcement agency run efficiently with little downtime. In fact, some of our own support team members have also served in public safety, and they have the domain knowledge to help you optimize your software. We hope you never experience problems with your solutions, but if you do, you can give our 24/7 support line a call and we'll get you up and running — day or night. You serve around the clock, and we do, too.

Tyler's evergreen philosophy reflects our commitment to our clients for the long term. As innovators, we are continually enhancing our solutions through a process of perpetual upgrades over the life of the application. With minimal disruption to our clients' operations and no re-licensing fees, you will receive these upgrades when the time is right for you and continue to retain the most modern software available when you purchase our solutions. Say goodbye to costly upgrades and shake hands with your new partner in public safety technology.

You don't have to sacrifice safety for software. CAD Pro is an affordable solution that offers a spectrum of features to fit the needs of everyone in your agency. Contact Tyler Technologies for more information and a demonstration today!

### Take the next step.

Contact Tyler Technologies to learn more about CAD Pro and to schedule a personal demo.



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## About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate more efficiently and connect more transparently with their constituents and with each other. By connecting data and processes across disparate systems, Tyler's solutions are transforming how clients gain actionable insights that solve problems in their communities. Tyler has more than 37,000 successful installations across more than 12,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler was named to Government Technology's GovTech 100 list five times and has been recognized three times on Forbes' "Most Innovative Growth Companies" list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at [tylertech.com](http://tylertech.com).

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